tap2tag
Medical Alert

SAVE A LIFE!

www.teqmarq.com

Tap2Tag Medical Key Fob

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How Your Tap2Tag Key Fob Works

Each device is embedded with a NFC (near-field communication) chip. This chip communicates with our secure online platform (SAS 70 type III), where your information is stored. By tapping on the key fob with a smartphone, tablet, or NFC enabled device, first responders and paramedics can access the information you have chosen to share.

Finally, each Tap2Tag Key Fob has a unique code which can be entered at www.tap2.me or given over the telephone to our operatives at 844 387 4290 to access your 'Green' level medical information.

Green, Yellow, Black Security Levels

Create profiles with three levels of security.

- '*Green*' information is available when the device is tapped.

- '*Yellow*' information is available when the device is tapped and the person tapping the device creates a profile and logs in. This means that an electronic 'trail' is created for yellowed information, giving an extra layer of security.

- '*Black*' information is not available to someone tapping the device or signed in to a different Tap2Tag account. It is only available to the owner of the Tap2Tag Key Fob and device account.

Setting Up Your Tap2Tag Key Fob

1. Register your device by visiting www.tap2tag.me and enter the nine letter device code on the back of your Key Fob.

2. Enter the 6 digit pin to activate the device.

3. Sign in or create a new account.

4. Select the option 'Finish and Assign to Profile'.

5. Under the 'Choose Profile' dropdown menu, select the option '+ Create New Profile'. You may attach multiple devices to the same profile.

6. Select 'Medical Profile' and fill in the information you would like to share with first responders in case of an emergency. Note that each category of information can be assigned a green light, making it accessible without logging in, or a yellow light, which means that first responders need to log-in to view the information.

7. Once you have completed your profile, make sure that you assign your device to your new profile. If you have completed the set up procedure without assigning your device to a profile, please

   a. Visit https://www.tap2tag.me/customer/account/.
   b. Click on 'ALL' under 'DEVICES' in the Dashboard on the left side of the screen.
   c. Under your device code name, click the option '+Assign to Profile' and select your medical profile.

What information is stored on a Tap2Tag Key Fob

No medical data is stored on the device itself. Each key fob has a unique code, against which information is stored on a very secure website (SAS 70 type III). The user controls (and updates as necessary) all data.
You may choose to include some or all of the following:

- Your name
- Your photograph (recommended)
- Allergies
- Any known medical conditions
- Any medications you need
- Emergency contact person and details
- Date of birth
- Health Insurance information
- Your blood type group
- A message, for example: *'Call 911. I have a heart condition. Nitroglycerin Pump spray is in the left, outside pocket of my bag. Spray once on my tongue. Please inform paramedic's when they arrive.'*

Alerting your emergency contacts

When the device is tapped by a smartphone or NFC enabled device, and the situation is verified as being an emergency, Tap2Tag Medical sends instant messages to designated family members. These notifications can be by text or e-mail - you choose the preferred method.

You may attach multiple Tap2Tag Medical alerts to your profile. For example, in addition to this key fob, you can purchase a wristband, a plastic card for your wallet or purse and/or stickers to display in your home. Many people choose to have several devices, giving them the maximum opportunities to receive the right help.

The Tap2Tag Wristband, Key Fob, and Medical Card are one-off purchases with no contract, and are available for purchase from www.teqmarq.com.

You can also set up a number of medical profiles on one account, such as family members or people in your care. When you purchase Tap2Tag Medical alerts you can 'assign' different people's medical profiles to their own wristbands, cards, key fobs and/or stickers. If you've struggled to keep up-to-date on everyone's medication records, this is a great way of maintaining their records while also giving them vital support in an emergency.

For more information see our website at: www.teqmarq.com

Security

The Tap2Tag NFC chips use the same technology as a debit card but with additional levels of security.

Unlike other types of wireless communication, Tap2Tag's NFC does not broadcast your signal.

The NFC chip in your Tap2Tag device is read only.

Tap2Tag NFC employs a double authentication system for security. To alter a profile, you must know both the device name and the profile password.

Both the device and the platform are secure.

Safeguards

1. Do not wear a Tap2Tag Medical Key Fob if your skin reacts adversely. An uncommon reaction is irritant contact dermatitis, which can progress to a low-grade eczema, with itching, redness and scaling. Even more uncommon is an allergic contact dermatitis, which can also cause blistering.

2. Do not wear a Tap2Tag Medical Key Fob if you are using machinery which may catch in the band.

3. Do not swallow, or allow a child or animal, to swallow, a Tap2Tag Medical Key Fob. If one is ingested, please seek immediate professional medical attention by calling 911 (or your local veterinary service provider if an animal).

Warranty

Tap2Tag Medical warrants this product as free of defects in material, design and workmanship for a period of one year from the original purchase date. Please keep your receipt as proof of purchase.
If you purchased a Tap2Tag device from the Teqmarq website, Teqmarq will exchange items within 30 days of purchase. Items must be in their original state, unaltered, free of visible marks, scratches, or defects, and complete with all components and packaging materials.

All exchanges are subject to inspection and approval by a TeqMarq Representative.

If you are not satisfied with your purchase we will gladly exchange it for another size or product. Please send an email with your name and order number to customersupport@Teqmarq.com stating which item you would like to exchange it for. If the item you want to exchange is at a higher price point than the original item you purchased, you must submit further payment for the difference for the new order to be shipped. If the item you are exchanging is at a lower price point, you will receive a refund in the original payment method. Full terms and conditions are included on our website at www.teqmarq.com

If you purchased your device in a retail location, then the retailer will have its own return's policy.

In the case of defect or if the product proves defective under normal use and service during the warranty period, please return the product, along with a copy of the original receipt, to the following address:

Tap2Tag Ltd
Ground Floor, 41 High Street
Kingswood
Bristol, BS15 4AA
United Kingdom

*The liability of Tap2Tag Medical is limited to the amount you paid or the replacement of the device under warranty.

*From time to time we may update these provisions.

*If you have any questions please email customersupport@teqmarq.com or call our help desk at (844) 387-4290.